

February 20, 2002

Draft

Department of Children's Services (DCS)
74 Hull Building
436 6th Avenue
Nashville, TN 37247

RE:	Member Name:	John Doe	BPN Effective Date:	01/02/2002
	Member ID:	999-99-9999	BPN Termination Date:	02/16/2002
	Member DOB:	01/01/1995		

Dear DCS Case Manager:

Please accept this letter as confirmation that the member listed above has immediate eligibility in TennCareSM Select and should access primary care through the Best Practice Network (BPN). This letter should be used in lieu of a TennCareSM Select member ID card to access all covered benefits. **The eligibility period spans (date) to (date).**

If you contact the Bureau of TennCareSM eligibility line or verify eligibility via MediFax, the above member may not have TennCareSM eligibility. However, because the child is in DCS custody, we have approved temporary eligibility in the TennCareSM Select. The Bureau of TennCareSM will determine if permanent eligibility is applicable for this member beyond the above time frame. If the Bureau of TennCareSM does not approve permanent eligibility, benefits will cease on (date).

TennCareSM Select will honor and reimburse covered services rendered during the immediate eligibility period, as indicated at the top of this letter. **Providers should call the TennCareSM Select Best Practice Network Unit at 1-800-451-9147 for eligibility verification or additional questions, Monday through Friday 8 a.m. to 6 p.m. EST.**

Sincerely,

Mary Ann Gordon
Customer Service Associate
TennCareSM Select Best Practice Network

Para información acerca de TennCare en español llame al 1-800-669-1851.

No person on the grounds of race, color, national origin, sex, age, religion or disability shall be excluded from participation in, be denied the benefits of, or be subjected to discrimination under any program or service provided by Volunteer State Health Plan, Inc.

BlueCross BlueShield of Tennessee, Inc., an Independent Licensee of the BlueCross BlueShield Association
® Registered marks of the BlueCross BlueShield Association, an Association of Independent BlueCross BlueShield Plans
Benefits are Administered by Volunteer State Health Plan, Inc., a licensed HMO affiliate of BlueCross BlueShield of Tennessee, Inc.